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Hamilton Waste & Recycling Ltd **Quality Policy**

It is the policy of Hamilton Waste and Recycling to provide all customers with a high quality service attained by robust systems of control, assured legal compliance, the highest standard of quality and environmental management and improvement, close customer contact and by continual improvement through the setting of quality objectives.

The Directors' vision is to remain one of the most highly regarded waste management and recycling companies in the UK. To support this strategic direction, one of the ways Hamilton Waste and Recycling intends to maintain and enhance this leading position is by its commitment to a Quality Management System that reflects the requirements of the International Standard ISO 9001:2015. We are committed to satisfying all applicable requirements.

The Quality System provides assurance that the expectations, needs and requirements of both Hamilton Waste and Recycling employees, customers and other interested parties are fulfilled. Further, that the necessary controls are consistently and adequately applied to meet them. It defines how effective control is established through documented procedures, and it provides a record of quality related activities.

Employees are committed to maintaining and continually improving our quality standards. The Directors have allocated adequate resources to ensure that quality remains at the heart of our business.

All staff are aware of the quality policy and the documented Quality and Environmental Management System. They acknowledge their responsibility to comply with the system and to strive for customer satisfaction, to ensure the continuing success of Hamilton Waste and Recycling Ltd.

Signature:

Date: 10 2 2025.